

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 7
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

Type of Meeting:	SA 7 QIC	Date:	September 9, 2014
Place:	Providence Community Services 21520 Pioneer Blvd. Suite 110 Hawaiian Gardens, CA 90716	Start Time:	2:00 PM
Chairpersons:	Lupe Ayala Kari Thompson Adrine Bazikyan	End Time:	4:00 PM
Members Present:	Alma Bretado, Antonio Banuelos, Caesar Moreno, Lynn Zimmerman, Hsiang-Ling Hsu, Adrian Chavez, Joyce Toledo, Kari Thompson, Lisa Leon, Adrine Bozikyan, Michelle Barajas-Sanchez, Wendy Mielke, Marietta Watson, Misty Aronoff, Martin Hernandez, Jen Christy, Susie Guerra, Robin Lewis, Linda Nakamuia, Bryan Rowland, Lupe Ayala, Jennifer Phan, Debbie Jih, Cara Jenson, Michelle Hernandez, Nahara Martinez, Marc Borheim, Deborah Lowe, Soua Ly		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Welcome & Introductions	Meeting was called to order at 2:00 PM Introductions were made and new members welcomed		Kari Thompson Lupe Ayala
Review & Approval of Minutes	No Minutes as there was no meeting in August		Kari Thompson

Quality Improvement Update	EQRO contract not renewed Notice of Change of Provider should be sent to Ted and Lupe (562) 402-3032		Lupe Ayala
Quality Assurance Update	QA Dept. will be contacting providers to find out what their QA policies are and the process relating to MediCal documentation	QA Bulletins Handouts: *Policy # 104.09 *Organizational Provider Manual – page 10 *IBHIS Guide to Procedure Codes	Lupe Ayala
Provider of the Month	Almansor – Presentation on Programs	Handout of Programs	Deborah Lowe
Cultural Competency	Introduced Marc Borheim -Cultural Competency Representative – discussed Federal Guidelines and documentation rules	Marc will be bringing information from the dept. and relaying information back to them	Marc Borheim
Cal Mediconnect	Coordinated Care Initiative Overview	Presentation from Senior Citizens Law Center	Denny Chan
Adjournment and Next Meeting Information	Meeting was adjourned at 4 pm Next meeting: October 14, 2014		Kari Thompson

Respectfully Submitted,

Lupe Ayala & Kari Thompson & Adrine Bazikyan
QIC Co-Chair QIC Co-Chair QIC Co-Chair